

The Lincoln National Life Insurance Company  
Lincoln Life & Annuity Company of New York

The Lincoln National Life Insurance Company (Lincoln) and/or Lincoln Life & Annuity Company of New York (Lincoln) seeks to deliver outstanding service and value through dedicated customer-focused underwriting. We build strong, trusting relationships with partners, seek the top industry talent, and use an underwriting philosophy of “easy to do business with.”

**Lincoln strongly encourages the use of our Approved Vendors. The advantages offered include:**

- Vendors have passed Lincoln’s IT Assessments thus assuring the security of our customer, employee, agent, and company Non-Public Personal Information (NPPI).
- Vendors directly bill Lincoln, eliminating “out of pocket” expenses for any field ordered services.
- Vendors are held to contracted Service Level Agreements, helping to leverage issue resolution.
- Internal partner support for vendor related issues.
- Ordered results are electronically transmitted directly to Lincoln, eliminating additional efforts and processing by the agent.

**Approved Vendors**

Vendor Name	Inspection Report	Exam	APS	EHR	Phone #	Fax #	Website	Email
<b>APPS</b>		X			800-727-2101	877-519-3412	<a href="http://www.appslive.com">www.appslive.com</a>	<a href="mailto:CSU@appshq.com">CSU@appshq.com</a>
<b>Clareto</b>				X	804-409-0050	N/A	<a href="http://www.clareto.com">www.clareto.com</a>	<a href="mailto:support@clareto.com">support@clareto.com</a>
<b>Exam One</b>		X			800-768-2056	913-859-6882	<a href="http://www.examone.com">www.examone.com</a>	<a href="mailto:CSG.1@examone.com">CSG.1@examone.com</a>
<b>ExamOne Superior Solutions</b>		X			(800) 898-3926	888-548-3926	<a href="http://www.smminsurance.com">www.smminsurance.com</a>	<a href="mailto:Katryna.S.Bender@questdiagnostics.com">Katryna.S.Bender@questdiagnostics.com</a>
<b>Express Imaging</b>			X	X	888-846-8804	800-347-4119	<a href="http://www.expressimaging.com">www.expressimaging.com</a>	<a href="mailto:info@expressimaging.com">info@expressimaging.com</a>
<b>First Financial</b>	X				800-570-3477 866-729-2546 (PR)	800-571-3477	<a href="http://www.firstfin.com">www.firstfin.com</a> <a href="https://www.firstfin.com/ERS/orders">https://www.firstfin.com/ERS/orders</a>	<a href="mailto:Customer-services@firstfin.com">Customer-services@firstfin.com</a>
<b>Human API</b>				X	650-542-9800	N/A	<a href="http://www.humanapi.co">www.humanapi.co</a>	<a href="mailto:support@humanapi.co">support@humanapi.co</a>
<b>IMS Paramed</b>		X			877-808-5533	877-410-5522	<a href="http://www.imsparmed.com">www.imsparmed.com</a>	<a href="mailto:ims@imsparmed.com">ims@imsparmed.com</a>
<b>Jetstream</b>			X		888-233-8015 ext. 229	310-914-3106	<a href="http://www.JetstreamAPS.com">www.JetstreamAPS.com</a>	<a href="mailto:Info@JetstreamAPS.com">Info@JetstreamAPS.com</a>
<b>Parameds.com</b>			X	X	718-575-2000	877-516-1480	<a href="http://www.parameds.com">www.parameds.com</a>	<a href="mailto:Madalyn.valerio@parameds.com">Madalyn.valerio@parameds.com</a>

**APS Translation Services**

**Translations can only be completed by authorized vendors, contingent on underwriter approval.**

**\*Lincoln will not pay the APS Translation vendors directly; however, services completed by these vendors qualify for agent reimbursement. Translations are reimbursed up to \$250 with no prior approval; for any fee above \$250, please contact your Underwriter or the Vendor Management Team at [nbvendormgt@ifg.com](mailto:nbvendormgt@ifg.com) for approval.**

Spanish	Contact your underwriter for handling			
Other languages	<b>Authorized Vendor</b>	<b>Phone</b>	<b>Website</b>	<b>Email</b>
	*LanguageLine Solutions 1 Lower Ragsdale Dr., Building 2 Monterey CA 93940	1-888-763-3364	<a href="http://www.languageline.com">www.languageline.com</a>	<a href="mailto:translation@languageline.com">translation@languageline.com</a>
	*MIR Associates Inc. PO Box 274 Burlington, MA 01803	800-545-0308 or 781-270-0308	<a href="http://www.mir-associates.com">www.mir-associates.com</a>	<a href="mailto:info@mir-associates.com">info@mir-associates.com</a>
	*OSC Communications 1 Fairfield Crescent West Caldwell, NJ 07006	973-227-5112	<a href="http://oneworldonestop.com">http://oneworldonestop.com</a>	<a href="mailto:info@oneworldonestop.com">info@oneworldonestop.com</a>

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