

The Lincoln National Life Insurance Company
Lincoln Life & Annuity Company of New York

CRL: AccessMyHealthTM online service is available for exams completed by APPS, ExamOne, and IMS.

- **How does the applicant access lab results?**

Applicant process:

1. Complete the exam and provide a mobile phone number for text notifications on lab status.
2. A text notification will be sent to the applicant with a link to view the lab results when they are complete.
3. The applicant will click the website link to verify their identity and access their report.

- **When will the lab results be available online?**

The laboratory results will be available as soon as testing has been completed. Results can be saved, printed and shared.

- **How long are the lab results available online?**

The results will be available online for one year.

- **How does the applicant request for a paper copy of the lab report?***

The applicant is to make the request with the agent who will then work with their Underwriting and New Business contact to have the lab report mailed.

* CRL directs the applicant to contact Lincoln or the agent with any questions related to obtaining lab results.

ExamOne: Inside Look online service is available for exams completed by ExamOne in select exception situations.

- **How does the applicant access lab results?**

Applicant process:

1. Go to www.myexamone.com/access-my-results.
2. Register and be sure to include the bar code number on the sticker that was affixed to the front of the brochure provided by the examiner.
3. You will receive an email and/or text notification when results are available.
4. Simply follow the link in the email/text, and log in using the username and password.
5. You will need to read and accept the Terms of Use on the site.

- **When will the lab results be available online?**

The laboratory results will be available as soon as testing has been completed. The report can be printed or downloaded.

- **How long are the lab results available online?**

The results will be available online for one year.

- **How does the applicant request for a paper copy of the lab report?**

The applicant is to call 800-768-2056 to request for the lab report to be mailed.